

Fenestrae for Finance

NEVER WORRY ABOUT FAX SERVICES

Transform into a digital business and integrate all business document flows with connected systems. Empower your staff to easily access and exchange the information they need to provide outstanding service. Modernize your business flows with a customizable platform that is relevant today and tomorrow.

OUR BENEFITS

- ▶ Implement enhancements and fixes, and upgrade to the latest version of Faxination
- ▶ Remote installation/upgrade and training services by certified Engineers
- ▶ Access to additional expertise and FAQs; guaranteed response times
- ▶ Availability of Dedicated Technical Account Manager or Service Engineer

REGULATORY COMPLIANCE

Financial institutions deal with loan applications every day. From request to approval this confidential information passes hands for validation and signatures where needed. Maintaining a high level of security is therefore a priority. On top of this all, legal requirements specify that the application be completed (approved, pending, denied) within a specific time limit. A system was needed that ensured that document exchange occurred automatically and securely without manual intervention.

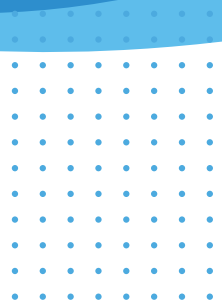
CHALLENGE – Loan application processing must be completed within a specific time limit. Documentation needed to process the application must be shared with other locations, however it contains sensitive personal information. The current process of manually faxing was time consuming, inefficient and prone to human error.

SOLUTION – Working within the current system, Fenestrae software enables secure and digital exchange of documents compliant to the time requirements. Built in transaction logging adds an extra layer of regulatory compliance ensuring accountability and facilitates security audits allowing the bank to know the “who, what, when, and why” of message transactions.



EFFICIENCY & COST SAVINGS

For traders in financial institutions ICT is vital to their ability to perform their jobs. Working on behalf of clients such as pension funds or financial institutions, the buying and selling of stocks, bonds, gold or other securities is a complex system. Automation and digitization of these processes ensures that all parties involved are privy to the required information and documentation.



CHALLENGE – Automation in processing of confidential confirmation messaging to clients regarding the completion of a transaction as per legal requirements. In addition, archiving of reception records confirming message arrival to client must be done for auditory purposes.

SOLUTION – Meeting specific legal and time requirements, Fenestrae software enabled the automatization of these messages within the system. This realized large efficiency improvement in addition to time and cost savings. Integration of software into existing systems also guaranteed a high level of privacy and data security



The system runs so smoothly that you tend to forget that it is there. It is a worry-free solution.

- Fenestrae Customer



Learn more about Faxination and how our team at Fenestrae can take your business communication to the next level