Fenestrae for Healthcare

BETTER CARE AT A LOWER COST
BEGINS WITH SMART DIGITIZATION

Transform into a digital business and integrate all business document flows with connected systems. Empower your staff to easily access and exchange the information they need to provide outstanding service. Modernize your business flows with a customizable platform that is relevant today and tomorrow.

OUR BENEFITS

- Implement enhancements and fixes, and upgrade to the latest version of Faxination

- Remote installation/upgrade and training services by certified Engineers

- Access to additional expertise and FAQs; guaranteed response times

- Availability of Dedicated Technical Account Manager or Service Engineer

BETTER QUALITY OF CARE

With 800 beds, and 5,500 employees, delivering excellent levels of patient care is directly linked to the ability to access a patients' medical information. From lab results to prescriptions to medical records, information is the key to quality of care. In addition, sharing this information outside of the hospital with other medical professionals, ensures that specialists or other care takers know how to help these patients best. With a dated patient referral procedure, and the costly and time consuming use of a postal service for the sending of many lab results patient wait times were directly affected.

CHALLENGE – Distribution of medical patient records and digital transfer of medical data (lab results).

SOLUTION – In order to share medical information and lab results in a timely and cost effective manner, digitization of processes needed to occur. With Fenestrae solutions the process and sharing of patient information as well lab results, referrals, and prescriptions is done digitally. Integration of software solutions allows for this to occur within a safe and controlled manner ensuring the privacy of the patient at every step.

EFFICIENCY & LOWER COSTS

The healthcare group, with its 6000 employees, is one of the largest healthcare providers in the Netherlands serving over 500,000 patients each year. Boasting 29 different areas of expertise, communication between different hospital facilities, laboratories, doctors and pharmacies created an enormous paper trail of highly confidential data. In the trend of "working digitally" the healthcare group went in search of a partner who could replace paper-intensive document distribution with a paperless automated system.

CHALLENGE – Automating internal order processes and distribution of confidential medical patient records. In addition, transferred medical data must be digitized, and new server software must be integrated into current software applications.

SOLUTION – By implementing Fenestrae solutions, the healthcare group is able to give better care through the automation of the distribution process of confidential patient records, requests for medications and prescriptions for patients, and lab results. Improved efficiency and cost savings are realized daily by reducing downtime through SMS reminders for patients of their hospital appointments. This all fully integrated into their current environment.

> **70% of medical institutions first record patient information on paper and then input the information digitally. These numbers are shocking. Digitization can have a massive impact on quality of careand at the same time drastically lower costs. In addition, reporting errors are reduced, and the exchange of information is sped up. Digitization is vital for the health sector.**
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> *- Fenestrae Customer*

Learn more about Faxination and how our team at Fenestrae can take your business communication to the next level