



CASE STUDY

Major Telecommunications Provider in Switzerland

About a Major Telecommunications Provider in Switzerland

A [major telecommunications provider in Switzerland](#) stands as Switzerland's leading company in communications, IT, and entertainment, renowned for its innovation and commitment to sustainability. With a dynamic team of over 19,000 employees, including operations in Italy, the company prides itself on delivering unparalleled service. It boasts the highest bandwidths, the best mobile network, and the most extensive fiber-optic network across Switzerland, ensuring a fast, sustainable, and secure connection for all its customers.

How the Major Provider Utilizes Faxination in their Day-to-Day Operations

For around a decade, the major telecommunications provider has integrated Fenestrae's Faxination On-Premise into its core operations, significantly enhancing its communication capabilities. The "Mail to FAX" and "FAX to Mail" functionalities play a pivotal role in their daily activities, streamlining the process of sending and receiving documents. This efficient system supports nearly 100 of its customers, showcasing Faxination's robustness and the provider's commitment to leveraging top-tier technological solutions for operational excellence.

**100>**

CUSTOMERS USING
FAXINATION

The Onboarding Process with Faxination

The provider's onboarding process with Faxination was extremely efficient, only taking a few months, during which the Fenestrae team demonstrated exceptional diligence and attention to detail. The collaboration between the major telecommunications provider and Fenestrae was characterized by clear communication and a proactive approach, ensuring that the provider's operational needs were fully understood and met.

**64**

FAXING LINES

How Faxination Solves for Business Communication Challenges

Faxination stands as a cornerstone in the major telecommunications provider's communication infrastructure, addressing their faxing needs with unparalleled stability and robustness. With 64 dedicated faxing lines, the provider ensures global reach, seamlessly integrating faxing into its comprehensive Service Portfolio. This functionality is crucial for ongoing operations, facilitating the secure transmission of a wide array of documents. This includes standard office formats such as .doc, .pdf, or .xls.

By supporting the major telecommunications provider and its customers in sending and receiving documents, PDFs, spreadsheets, and other data, Fenestrae facilitates swift and reliable communication.

Biggest Wins & Future Plans with Faxination

A major telecommunications provider celebrates its success with Fenestrae's Faxination, praising its reliability and the outstanding support from the team. This partnership has significantly enhanced the provider's service offerings and customer confidence.

Looking forward, the major telecommunications provider is focused on expanding its customer base by capitalizing on Faxination's secure and efficient communication solutions. The company aims to integrate advanced faxing technologies to meet businesses' growing demands, ensuring the provider remains at the forefront of secure business communications.



The Provider's Favorite Features



Compatibility
with MS Office



Exchange
Multiple Formats



Excellent
Support

Accelerate Your Business Communication. Join Fenestrae.

About Fenestrae

Headquartered in the Netherlands, Fenestrae has been serving the healthcare, legal, financial, and government sectors for the last three decades. Fenestrae's cloud faxing solution, Faxination, is designed to integrate document flows with connected systems for a streamlined exchange of business-critical data. Fenestrae's innovative platform helps companies all over the globe make a digital transformation and modernizes current business processes for reduced complexity and greater efficiency.

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